

## **SUMMARY**

Technical Program Manager & Agile Delivery Lead with 15+ years of experience turning ambiguous, cross-functional technical work into clear ownership, repeatable processes, and delivered outcomes. Background spans IT M&A integrations, vendor transitions, infrastructure and cloud programs, compliance-heavy delivery, database/ERP operations, media infrastructure, executive reporting, SOP/RACI development, and stakeholder alignment across Security, Finance, Procurement, Legal, People, Product, and IT. Known for translating between technical and non-technical teams, creating structure where none exists, and taking hands-on ownership until teams have a system they can keep using.

## **CORE SKILLS**

- Technical Program Management
- Agile Delivery / Scrum Leadership
- M&A IT Integration
- Vendor Rationalization and Procurement Transitions
- Infrastructure, Cloud, Database, and ERP Delivery
- Compliance and Audit Readiness: FedRAMP High, SOX Support
- Executive Reporting, Risk Tracking, and Stakeholder Communication
- SOPs, RACI, Playbooks, Dashboards, and Process Documentation
- Cross-Functional Team Alignment
- AI-Assisted Workflow Automation

## **SELECTED IMPACT**

- Supported IT integration work across 7 Cloudflare acquisitions and built a repeatable integration playbook for post-close execution.
- Reduced acquired-vendor integration / cancellation timelines from roughly 2 years to 6 months by creating ownership models, Jira workflows, dashboards, and cross-functional handoffs.
- Migrated Cloudflare customer-facing federated search from Coveo to Algolia, saving approximately \$2M over three years while improving stakeholder satisfaction across web properties.
- Supported Megalomedia's growth from a boutique documentary operation to roughly 50 hours/year of reality television production, maintaining 1PB+ of active edit storage and backups.

## **EXPERIENCE**

### **TECHNICAL PROGRAM MANAGER, CLOUDFLARE AUSTIN, TEXAS / REMOTE – APR 2024-MAY 2026**

- Led IT M&A integration work across 7 acquisitions, built the integration playbook from early lessons learned, and executed that playbook consistently across the final 3 acquisitions.
- Served as the IT deal lead for acquisitions, owned due diligence questions, summarized findings, and briefed VP-level leadership on deal close memos, vendor next steps, and open risks.
- Built SOPs, RACI, and executive reporting that gave leadership visibility into architecture, vendor counts, remaining tasks, cancellations, and migration progress after close.
- Helped formalize vendor procurement transitions so unneeded vendors could be canceled faster and required vendors could be migrated, consolidated, or retained with clear ownership.
- Used AI tools to help automate diligence summaries, capture meeting action items, and keep follow-up moving with stakeholders and vendors.

### **SENIOR DEVOPS ENGINEER, NATIONAL INSTRUMENTS AUSTIN, TEXAS / REMOTE – MAR 2019-APR 2024**

- Oracle Database Administrator for on-premise Sparc T5 and T7 Oracle 12c multi-tenant grid databases and E-Business Suite. Supporting global company manufacturing, inventory, website, and online e-commerce.
- Led delivery and maintenance planning for business-critical databases and ERP systems across global teams.

- Broke down complex infrastructure work into manageable work streams and coordinated execution across stakeholders.
- Improved reliability through better documentation, clearer ownership, and repeatable processes.
- Supported compliance and audit readiness efforts, including SOX walkthroughs and system documentation review.

**POST PRODUCTION SUPERVISOR, TEXAS CREW**

**AUSTIN, TEXAS – JAN 2018-FEB 2019**

- Coordinated staff, vendors, and delivery schedules under tight deadlines.
- Reduced support costs through infrastructure modernization and process improvements.

**TECHNICAL DIRECTOR, MEGALOMEDIA**

**AUSTIN, TEXAS – JAN 2009-DEC 2017**

- Owned technical operations for a growing media company and scaled infrastructure to support business growth.
- Planned and executed facility builds, office moves, and major system upgrades with minimal disruption.
- Managed documentation, vendor coordination, and long-range technology planning to support over 100 hours of delivered programming for broadcast.

**EDUCATION**

UNIVERSITY OF TEXAS; AUSTIN, TEXAS – B.S. IN COMMUNICATIONS, 2009